

Homepage:  
User wants to  
search the  
directory

User types  
keyword in the  
search bar

User clicks  
'advanced search'

User clicks 'list  
of libraries' in  
main menu

User is directed to a  
list of search results  
filtered by the  
keyword

User is directed to  
the advanced  
search page, selects  
tag options, enters  
keywords

User is directed to  
a list of search  
results in  
alphabetical  
order

User is directed to a  
list of search results

User clicks an organization name and is directed to the page for that entry (entry page)

User clicks  
external link(s)  
listed in entry and  
is redirected

The entry is  
inappropriate,  
user clicks  
'flag...' and is  
directed to an  
entry form  
with comment  
box to report  
issue and  
option to  
submit email  
address

The entry is  
incorrect, user  
clicks 'submit  
a correction'  
and is  
directed to an  
entry form  
with comment  
box to report  
error and  
option to  
submit email  
address

Link is  
broken, user  
clicks broken  
link and is  
directed to an  
entry form  
with comment  
box to report  
link and  
option to  
submit email  
address

User wants to  
return to their  
original list of  
results, clicks  
'return to results'

User clicks  
'modify  
search', which  
redirects them  
to advanced  
search page  
with the last  
chosen  
selections still  
checked

User  
browses  
results

User wants to  
change criteria,  
presses 'clear'  
to erase all or  
select search  
criteria

User modifies  
criteria and  
clicks 'search',  
is directed to  
refined result  
list

User modifies criteria

User is directed to results

:: User clicks an entry and is directed to the page for that entry